

# A Report

# 2020

## Webinar on Hospital Empanelment and Quality Certification under Ayushman Bharat Pradhan Mantri Jan Arogya Yojana (AB PM-JAY)



VISION 2020 INDIA

Knowledge Hub

Presents

Webinar

Date: 8 August 2020

Time: 1100 – 1200 hrs

Hospital Empanelment and Quality Certification under Ayushman Bharat Pradhan Mantri Jan Arogya Yojana (AB PM-JAY)

### Context

Ayushman Bharat, a flagship scheme of Government of India, was launched as recommended by the National Health Policy 2017 to achieve the vision of Universal Health Coverage. It provides a cover of Rs. 5 lakhs per family per year for secondary and tertiary care hospitalization across public and private empanelled hospitals in India.

'Quality healthcare' is one of the mottos of the scheme. AB PM-JAY is in continuous efforts to expand its network hospitals to provide quality services to its beneficiaries.

### Objectives

To create awareness and answer a few queries regarding the AB PMJAY Empanelment and Quality Certifications.

The webinar will focus to motivate and build capacity of healthcare organization's representatives regarding the quality certification process. As it will not only help hospitals to improve the overall healthcare quality offered but shall also increase the trust of patients in the hospitals.

### Resource Persons



Dr. J.L. Meena, General Manager,  
National Health Authority

Dr. Sukhdeep Kaur, Consultant  
National Health Authority



### WHO CAN ATTEND

This programme is mainly intended for the Trustees, Directors, Administrators, Operations team, Managers of the hospital. However, all interested staff can also participate.

### Learning and Outcome

After the webinar participants will be aware of the following:

- About AB PM-JAY
- Empanelment under AB PM-JAY
- Process and details about the AB PMJAY Quality Certification
- Importance and Benefits of AB PMJAY Quality Certification



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Near Dwarka Sector-8 Metro Station,

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## Introduction:

Ayushman Bharat, a flagship scheme of Government of India, was launched as recommended by the National Health Policy 2017, to achieve the vision of Universal Health Coverage (UHC). It provides a cover of Rs. 5 lakh per family per year for secondary and tertiary care hospitalization across public and private empanelled hospitals in India.

'Quality Healthcare' is one of the mottos of the scheme. AB PM-JAY is in continuous efforts to expand its network hospitals to provide quality services to its beneficiaries.

### **Objective of the webinar:**

The objective of this webinar was to create awareness and answer a few queries regarding the AB PMJAY Empanelment and Quality Certifications.

The focus of the webinar was to motivate and build capacity of healthcare organization's representatives regarding the quality certification process. As it will not only help hospitals to improve the overall healthcare quality offered but shall also increase the trust of patients in the.

### **Participation:**

Total numbers of participants were 48. This programme was mainly intended for the Trustees, Directors, Administrators, Operations team, Managers of the hospital and other staff of a hospital.

### **Resource person**

1. Dr. JL Meena, General Manager, National Health Authority
2. Dr. Sukhdeep Kaur, Consultant, National Health Authority

### **Programme:**

The session started with a welcome address by **Mr Phanindra Babu Nukella**, CEO, and VISION 2020 INDIA. He also set the objectives of the webinar and introduced **Dr. JL Meena**, and **Dr. Sukhdeep Kaur** the resource persons.

Further, Dr. Sukhdeep Kaur, started the session with the introduction on Ayushman Bharat Pradhan Mantri Jan Arogya Yojana (AB PM-JAY). She explained the benefits of AB PMJAY which are:-

1. Poor and vulnerable people across 10.74 crore families are under this scheme.
2. Rs. 05 lakh cover per family per year for serious illness (hospitalization).
3. Benefits can be availed in all empanelled hospitals across the country.
4. No cap on family size, age or gender and covers pre-existing diseases.

The target families under AB-PMJAY (rural) is 8.19 crore, whereas the target families in urban households is 2.33 crore.

Illnesses covered under this scheme are:-

Ophthalmology Surgery.	Orthopedic Surgery and procedures	Poly trauma	Gynaecology and Obstetrics Surgery
Neuro Surgery	Burns, Plastic and Reconstructive Surgery	Pediatric Cancer	Pediatric Surgeries
Radiation Oncology	General Surgery	ENT Surgery	Cardiac and Cardiothoracic Surgery
Dental Surgery	General Medicine	Pediatrics	Pulmonology
Psychiatry	Surgical Gastroenterology	Genito Urinary Surgeries	Surgical Oncology
Gastroenterology	Medical Oncology	Critical Care	Neonatology
Cardiology	Nephrology	Neurology	Endocrinology

She explained the empanelment features single specialty – ophthalmology hospitals:-

1. Exemption of minimum 10 inpatient bed.
2. Standalone single specialty empanelment allowed.
3. Online empanelment through HEM web portal.

AB PMJAY has already empanelled 61442 hospitals providing Ophthalmology services. 2850 are private hospitals providing Ophthalmology services.

She elucidated the Essential Criteria for Empanelment and Overview of health Benefit packages. The most common Ophthalmology package under AB-PMJAY is mentioned below:-

<b>Package name</b>	<b>Package Rate</b>
Cataract- Phaco	Rs 7,500/-
Cataract- SICS	Rs 5,000/-
Glaucoma	Rs 11,000/-
Scleral Buckling Surgery	Rs 15,000/-
Pterygium+ Conjunctival Autograft	Rs 5,000/-

- NHA laid special focus to ensure Ophthalmology packages are robust covering maximum procedures/treatments/disease conditions.
- Cataract has been one of the most availed treatments under ABPMJAY
- Addition of treatment packages and enhancement of rates for packages in HBP 2.0 is a sign of NHA's commitment towards VISION 2020

She gave an insight of the process of availing treatment and named the states & Uts implementing AB-PMJAY in trust mode, insurance mode, mixed mode and those who are not implementing.

She also explained the Ecosystem of AB-PMJAY, the process from payer and hospital to the beneficiary.

She elucidated the *AB- PMJAY Quality Certification Process for continuous Quality Improvement* to provide Quality of services, enhance patient satisfaction and improve standard of care across empanelled hospitals. PM JAY established a three level hospital quality certification process- Bronze, Silver and Gold. Incentivized certified (Silver and Gold) hospitals with higher reimbursement rates. NHA has collaborated with the Quality Council of India to set well established systems, skill set and credibility for the certification process.

The three level of the accreditation process is-

- Bronze Quality Certification is the first step towards improvement in patient safety and quality of care.
- Once the bronze quality certification is achieved, the hospital can then prepare and move to the next stage i.e Silver Quality Certification and finally to the Gold Quality Certification
- Methodology provides a step- by- step and staged approach
- Technology enabled Desktop & On- site assessment tool.

In the end she concluded with providing the link to achieve AB PMJAY Bronze, Silver and Gold Quality Certificate.

<http://www.pmjay.qcin.org/tools>

Subsequent to her presentation, delegates asked their questions which were answered by Dr. Sukhdeep Kaur.

Dr Phanindra Babu Nukella wrapped up the webinar with vote of thanks.

### **Webinar recording:**

The entire webinar was recorded. Please refer to the link given into the email to download the entire recording of the webinar:

<https://vimeo.com/461309752/a0d26d9702>

## Gratitude:

- *VISION 2020 INDIA is sincerely thankful to Dr. JL Meena and Dr. Sukhdeep Kaur for their valuable time and kind support for the cause.*
- *Sincere thanks to National Health Authority and Cybersight / Orbis India team. Mr Gangadhar from Cybersight, Australia for their support in conducting the webinar through Cybersight platform.*
- *Our sincere thanks to all the delegates, participated in the webinar and thanks for their encouraging response.*
- *We are extremely thankful to each and every one who supported us to make this webinar a grand success.*