The Quarterly Report is compiled with inputs from Team VISION 2020: The Right to Sight – INDIA: Mr. Mahaveer Jain, Ms. Vrinda Arora, Ms. Sridevi Sunderarajan.
Greetings to all members of VISION 2020: The Right to Sight – INDIA.

In this last quarter of the year, VISION 2020: The Right to Sight – India team was in full swing with the preparations for the 9th annual conference coming up in April 6 & 7, 2013. Several preparatory meetings with the core committee and the host organisation, Sewa Sadan Eye Hospital were held for brainstorming and planning for ensuring a smooth conduct of the conference.

In our constant endeavour to strengthen our member organisation, we held an important workshop this quarter on ‘Operations Management’. The workshop was hosted by LVPEI. We are thankful to Dr GN Rao for offering all help to make for conducting the workshop smoothly.

We continued with our efforts of helping our member organisations holistic development by conducting Team Building and Strategic Planning exercise.

We hope to see you all at Bhopal for the 9th annual conference.

Best Regards

Col (retd) Dr M Deshpande  
President

Dr GV Rao  
CEO
With just three months to go for the 9th annual conference, the team at VISION 2020: The Right to Sight – India were totally focused on finalising the sessions, contacting speakers, designing the promotion material ready and coordinating with the host organisation Sewa Sadan Eye Hospital for a smooth conducting of the conference.

As a run up to the conference to be held on 6 & 7 April, 2013, at Bhopal, a curtain raiser press conference was held at Sewa Sadan Eye Hospital, Bhopal. The press meet was held on 22nd March where Shri (rev) Sidh Bauji, Mr L C Janiyani, Trustee, Sewa Sadan Eye Hospital and Dr GV Rao, CEO, VISION 2020: The Right to Sight – India informed the press regarding the aim and objective of the forthcoming conference.

Curtain Raiser Press Meet
Preparations for the conference however had commenced much earlier with the first meeting with the core committee with the members from Madhya Pradesh and Chattisgarh held in December 2012. The second review meeting was held during the APAO – AIOS conference on 18 January, 2013 at Hyderabad. All those present at the meeting gave in their suggestions ranging from how to manage the expenses of the conference, to responsibility of helping out with the speakers and taking responsibility of tracks. Lots of brain storming and very valuable suggestions towards a participatory conference. The members who attended the Hyderabad review meeting were:

1. Col ( Retd) Dr Deshpande, President, VISION 2020: The Right to Sight – India
2. Mr L C Janiyan, Trustee, Sewa Sadan, Eye Hospital
3. Dr Rajiv Raman, Medical Director, Choitram Eye Hospital, Indore
4. Dr Arun Jain, Sr Consultant, Choitram Eye Hospital, Indore
5. Dr. Deepshikha Aggarwal, Director MGM, Raipur
6. Dr Anupam Sahu, MGM, Raipur
7. Dr B K Jain, Chairman, SNC, Chitrakoot
8. Dr Elesh, Senior Consultant, SNC, Chitrakoot
9. Mr Ravi Upadhyay, SSNC, Anandpur
10. Dr Prerana Upadhyaya-Medical Director, Sewa Sadan Eye Hospital
11. Dr Rajesh Saini, Administrator, Sewa Sadan Eye Hospital
12. Dr Kiran Aggarwal, Shri Aurobindo Medical Research Centre, Raipur
13. Dr G V Rao, CEO, VISION 2020: The Right to Sight – India
14. Ms Sridevi Sunderarajan, Development Communication Officer, VISION 2020: The Right to Sight – India
The 71st AIOS conference in 2013 was held in conjunction with 28th APAO. The APAO – AIOS was held from January 17 – 20, 2013 at Hyderabad where VISION 2020: The Right to Sight – INDIA participated. We showcased our work and activities through a stall at the conference venue, held a technical session on “Practice Management” on 19th January 2013 with a good participation of nearly 70 and Dr GV Rao convened a session on ‘Ophthalmic Epidemiology’.

The session was chaired by Dr M Deshpande, President, VISION 2020: The Right to Sight – INDIA and Co-Chaired by Dr C Shetty. The topics of the session were very well received.

The 37th Board meeting of VISION 2020: The Right to Sight – INDIA its 37th board meeting on 18th January at Hyderabad.
Team Building & Strategic Planning workshops

With a view towards building the capacity of our member organisations and developing effective and efficient operations, we conducted four team building & strategic planning activities in the last quarter:

The team from Operation Eyesight Universal (OEU) comprising of Mr Kashinath B, Mr Vinod Daniel and Dr Santosh Moses accompanied the VISION 2020: The Right to Sight – India team of Dr Deshpande and Dr GV Rao to a couple of the workshops.

**M. Ram Reddy Lions Eye Hospital, Mehbubnagar, Andhra Pradesh**

**R.R. Lions Eye Hospital, Palakol, Andhra Pradesh**

**Khairabad Eye Hospital, Kanpur, Uttar Pradesh**

**Dr Jawaharlal Rohatgi Smarak Netra Chikitsalaya, Kanpur, Uttar Pradesh**

**Workshop on ‘Operations Management for Effective Eye Care Services’**

A two day workshop ‘Operations Management for Effective Eye Care Services’ was held at LVPEI, Hyderabad on 8 & 9, March 2013.

"Operations management refers to the complex set of management activities involved in planning organizing leading, and controlling an organization’s operations. At one time, operations management was considered the backwater of management activities – a dirty, drab necessity. This view has changed in recent years, as more and more managers realize how operations can be a "beehive" of activity with major financial consequences for any organization"
Operations management is important to an organization’s managers for at least two reasons. First, it can improve productivity, which improves an organization’s financial health. Second, it can help organizations meet customers’ competitive priorities.” Excerpts from an article by SREE RAMA RAO

Looking at the importance of operations management for the efficient working of an organisation, VISION 2020: The Right to Sight – India organised this workshop to get the inputs on a cross section of topics critical to running of a hospital. The workshop was broadly divided into 8 sessions:

- Blending Of System Management for Effective Hospital Operation
- Strategic Benchmarking
- Business Operations
- Corporate & Government Case Presentations / Strategies For Effective Resource Optimization
- Hospital Management - Hospitality & House Keeping
- Financial Management, Forecasting, Budgeting And Financial Monitoring
- Role Of Hospital Information Management System (HIMS), Electronic Medical Records (EMR) & It Applications For Effective Hospital Management & Outcome Assessment

Col ( retd) Dr M Deshpande welcomed the participants and Dr GN Rao set the tone of the workshop. Nearly 40 participated in the workshop.

Dr N Ravichandran, Director, IIM, Indore participated in the conference through video conferencing.
Visitors to VISION 2020: The Right to Sight – India office

Mr Umesh Baurai and Mr Jesuraj from CBM visited the VISION 2020: The Right to Sight – India office. The agenda of the meeting was to learn in detail about the work that we are doing and to discuss areas where we can collaborate in future.

Dr. GV Rao also taught a course about ‘VISION 2020: The Right to Sight’ as part of the Diploma in Community Eye Health course at LV Prasad Eye Institute.

New Members

Six applications for VISION 2020: The Right to Sight – INDIA membership was approved at the 37th Board meeting held at Hyderabad. We welcome the new members to the VISION 2020 – INDIA family.

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<thead>
<tr>
<th>Name of the Organisation</th>
<th>Zone</th>
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<tbody>
<tr>
<td>1. Ishwar Charitable Trust (ICARE Eye Hospital &amp; PG Institute), Noida, UP</td>
<td>North</td>
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<tr>
<td>2. Ratan Jyoti Charitable Foundation, Gwalior, MP</td>
<td>Central</td>
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<tr>
<td>3. Laxmi Charitable Trust, Panvel, Maharashtra</td>
<td>Central</td>
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<td>4. R.N.C. Free Eye Hospital, Valsad, Gujarat</td>
<td>West</td>
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<tr>
<td>5. Nayonika Eye Care Charitable Trust, Bangalore, Karnataka</td>
<td>South</td>
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<tr>
<td>6. Rotary Eye Institute, Navsari, Gujarat</td>
<td>West</td>
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We would like to use this section in the Quarterly Report to highlight any important achievement, news of the member organisation. We would invite members to send in their inputs to us with photographs. The news can be about any award, national, international recognition for the hospital or any of the staff, any new hospital, clinic opened, or any other news that has been instrumental in the development of the hospital/organisation.

Feedback from members is welcome. Kindly mail the information to Sridevi Sunderarajan: sridevi@vision2020india.org.