VISION 2020: The Right to Sight - INDIA

8th Annual Conference

Taking your ophthalmic practice to the next level....

July 21-22, 2012

Hosted by
Aravind Eye Care System, Madurai
Leadership – Learning from Successful Practices

In July 2012, 60 participants from over 32 institutions participated in the Leadership – Learning from Successful Practices Track – one of five tracks at the 8th Annual Conference of Vision 2020: The Right to Sight – India held at Aravind Eye Care System, Madurai. The audience included ophthalmologists, Heads of the hospitals and policy makers from all over India.

The Sessions

The topics covered the different dimensions of leadership and the challenges in running an eye hospital. It featured several leading eye care institutions, while also drawing lessons from other industries. It also explored how institutions should be prepared for the future and how to respond to changes in the environment. These themes were presented to the participants through lectures, interactive sessions.
The Resource Persons

The programme commenced with a welcome address by Dr. Madan Deshpande, President, VISION2020: The Right to Sight - India. A total of 8 sessions were organized in the areas of Leadership, Institution Building - Cues from industries Outside Eye Care, Sharing about the Journey: Fighting the odds, Conversation with stalwarts in eye care delivery- sharing their eventful journey and current challenges, Discussion with INGO Representatives and how to prepare for the future. Around 34 eminent speakers were invited around the globe. The lectures and discussions at all the sessions were guided by expert moderators and chairpersons.

Speakers

| Rishikesha | Indian Institute of Management |
| Bangera | I T Tech Aresl |
| Dr. Rajasabapathy | Ganga Hospital |
| Rashmi Prasad | Hotel Connemara (Taj Group) |
| Vasimalai | Dhan Foundation |
| Mritunjay Tiwari | Akhand Jyoti Eye Hospital |
| Swamiji | Netra Nirmay Niketan |
| Dr. BK Jain | Sadguru Netra Chikitsalaya |

| Pandya | HV Desai Eye Hospital |
| Dr. G. Chandra shekar | I.V. Prasad Eye Institute |
| Dr. R. Ramani | Sankara Eye Hospital |
| Dr. R. Namperumalsamy | Aravind Eye Hospital |
| Col Dr. Madhu Bhaduria | Chief Medical Officer |
| Dr. A Malathi | Manipal Hospitals |
| Dr. R Kim | Aravind Eye Hospital |
| Dr. S Aravind | Aravind Eye Hospital |

| Dr. GV Rao | VISION 2020 |
| D. Nagarajan | Seva Foundation |
| Dr. Suzanne Gilbert | Seva Foundation |
| Dr. Parajasegaram | WHO Geneva |
| Dr. Bhujang Sheety | Narayana Netralaya |
| Dr. R.R. Sudir | Sankara Netralaya |

INGO Pannel

| Manoj Kumar | SightLife |
| Mr. Kashinath | Operational Eyesight Universal |
| Elizabeth Kurien | Sight Savers International |
| Dr. Sara Varghese | CBM |
| PID Rohit Metha | LCLF |
Achieving Excellence in Operations Management

This track focused on operational excellence and was well attended with **58 participants** from over **30 institutions** including ophthalmologists, administrators and hospital managers from all over India.

**The Sessions**

The topics were exposed the hospital managers to design better work processes and systems by exposing them to the different aspects of operations management including inventory management, processing insurance claims, quality assurance systems, manpower planning, waiting time management, instrument purchase and maintenance and best practices in medical records. These themes were presented to the participants through lectures and interactive sessions.
The Resource Persons

The programme commenced with a welcome address by Ms. Mani Mala, Sankar Foundation Eye Hospital, Andhra Pradesh. A total of 11 sessions were organized in the areas of Designing Efficient Patient Flows, Medical Records, Towards Better Patient Compliance, Tools for Hospital Management, Management Tools from the Aravind Eye Care System, Role of a Manager in an Eye Hospital, Presentation by Institute of Healthcare Improvement, Managing patient complaints, Establishing an Effective Training programme, Product Presentation, Emerging IT Trends in Healthcare. The lectures and discussions at all the sessions were guided by expert moderators and chairpersons.

The sessions also included product presentation – Mr. Kothandaram R J, Business Development Manager made a presentation on the Health Insurance Scheme.

Speakers

Dr. Usha Gopinath
LV Prasad Eye Institute

I. Gnanaraj
Architect

Dr. Padmanalini Mahendradas
Sankara Nethralaya

Santosh Menon
CSSD

Hannah Priya
Sankara Nethralaya

Dr. G. Natchiar
Aravind Eye Hospital

Dr. M. Prathiba
Josep Eye Hospital

Dr. Uday R. Gajiwal
Debjyothi Trust

Dr. Asim Kumar Sil
Netra Nirmalaya Niketan

Sharmila
Sankara Nethralaya

Mehta
Medsvision

Dr. Elesh Jain
Shri Sadyog Seva Sangh Trust

Dr. Savitri
LV Prasad Eye Institute

Dr. Philip A Thomas
Joseph Eye Hospital

Dr. Lalitha
Aravind Eye Hospital

Dr. HariPriya
Aravind Eye Hospital

Anand Sudan
Shri Sadyog Seva Sangh Trust

Dr. Annabel Dsouza Sekar
Ashaana Solutions for Quality

Dr. Banushree
Aravind Eye Hospital

Dr. Swati Zawar
Thulsi Eye Hospital

Srinivasan
Aravind Eye Hospital

Dr. Meena Gopinath Menon
Sankara Eye Care Institution

Dr. Suneeta Dubey
Dr. Shelaf Chanthale Eye Hospital

Dr. Rajasekar
Col. Deshpande
HV Detail Eye Hospital

Dr. R. D. Ravindran
Aravind Eye Hospital

Kasthuri
Aravind Eye Hospital
Outreach Management

Outreach Management Track was attended by 57 participants from over 33 institutions. The audience included ophthalmologists, Outreach Managers and ophthalmic Assistants from all over India.

The Sessions

The topics were taught about how to reach out effectively to the patients in the service area. In addition to enhancing the effectiveness of eye camps, this session was discussed in-depth the different models of primary eye care centres and the requirements and challenges in setting up such centers. These themes were presented to the participants through lectures and interactive sessions.
The Resource Persons

The programme commenced with a welcome address by Mr. Tanuja Joshi, Venu Eye Institute of Research Centre, New Delhi. A total of 8 sessions were organized in the areas of Outreach: Perspectives, Outreach Approaches, Designing Outreach Work Process, Vision Centre: A Permanent Primary eye care services, Designing Primary Eye care Services, Accomplishing VISION 2020 through Sustainable Primary Eye Care and MIS in Outreach Management.

The sessions also included free paper presentations on the topic of Ensuring Productivity in Outreach. Around 30 eminent speakers were invited around the globe. The lectures and discussions at all the sessions were guided by expert moderators and chairpersons.

Speakers

- Dr. G. Natchiar
  Aaravind Eye Hospital
- Bharath
  Sankara Eye Hospital
- Dr. R.D. Ravindran
  Aaravind Eye Hospital
- Dr. Murali Kaushik
  Sankara Eye Hospital
- Vishwanathan
  Sankara Eye Hospital
- Dr. Sheela John
  Sankara Netralaya
- Dr. Rahul Deshpande
  LVL Dental Eye Hospital
- R. Meenakshi Sundaram
  Aaravind Eye Hospital
- Dr. Asim Kumar Sil
  Netra Nirmay Nilkhet
- A. Mohammed Gouth
  Aaravind Eye Hospital
- Radhakrishnan
  Aaravind Eye Hospital
- Sashi Mohan/Mr. Rajeshkar
  ICARE
- Chandrasekar
  Sankara
- Dr. Sumit Malhotra
  AIIMS
- Dr. Jenifer
  Bhanjara Eye Care Center
- Dr. Rajesh Kapre
  PO SSI and Shivl
- Dr. Praveen Vashist
  AIIMS
- Dr. R.V. Ramani Sankara
  CEE TN
- Dr. S. Chandrasekara Shetty
  LCI
- B. Kashinath
  Operation Eye Sight Universal
- Dr. Arvind Dayal
  IG Eye Hospital
- Dr. Sudhir and team
  Sankara Netralaya
- Dr. Sandeep Buttan
  Dr Shiroi’s Charitable Eye Hospital
In July 2012, 65 participants from over 32 institutions participated in the Operation Theater Management & sterilization Track – one of five tracks at the 8th Annual Conference of VISION 2020: The Right to Sight – India held at Aravind Eye Care System, Madurai. The audience included ophthalmologists, operation theatre in charge/OT Nurse and ophthalmic technicians from all over India. Recognising that OT management is one of the key areas that needs continuous learning, this module has this element built-in “Ensuring continued excellence of the OT staff”

The Sessions

The topics covered both practical aspects and the latest updates in the field of Operation Theater Management & Sterilization techniques. These themes were presented to the participants through lectures, interactive sessions, free paper presentation as well as practical & observation in the Operation Theater.

The topics covered in the sessions focused on the following areas:

- Basics of Operation Theatre Management
- Aseptic techniques, cleaning and other protocols in the OT
- Sterilization and disinfections protocols
- Work Culture and Discipline in the OT
- Microbiology and OT Surveillance
- Quality
- Systemic problem/Block room management
- General (Safety & quality in OT, Equipment and instrument maintenance, Bio-waste management)
In addition the participants were also given practical exposure to OT management through:

- OT Demonstration
- Demonstration on management of systemic problems

**The Resource Persons**

The programme commenced with a welcome address by Dr. Usha Gopinath, Executive Director, LVPEI, Hyderabad. The lectures and discussions at all the sessions were guided by expert moderators and chairpersons. This included **Col Desphande, Dr. Savitri, Dr. Philip Thomas, Dr. Annabel, Prof. Hannah Priya, Dr. Udya Gajiwala, Dr. Lalitha, Dr. Haripriya and Dr. Banushree**. Around 18 speakers from various institutions were invited for this track.

The sessions also included trade presentation by Mr. Mehta, Mediovision, Bangalore, on “Sterilization methods and monitoring – Autoclave and ETO. Mr. Dixit, made a free paper presentation on Role of Scrubbed assistant in OT, Dr. Rao presented Maintenance of Sterility of the OT Complex and Dr. Beena made a presentation on Protocols in OT Management.
Optometry & Optical Dispensing

This programme track was aimed at exploring best practices and updates in the field of optometry and optical dispensing. It was attended by 76 participants from 27 institutions including ophthalmologists, optometrists and ophthalmic technicians from all over India.

The Sessions
The topics covered the different dimensions of leadership and the challenges in running an eye hospital. It featured several leading eye care institutions, while also drawing lessons from other industries. It also explored how institutions should be prepared for the future, how to respond to changes in the environment.

These themes were presented to the participants through lectures, interactive sessions as well as practical hands-on sessions. The programme also included a guided tour of an Essilor Lens Surfacing Facility.
The programme commenced with a welcome address by Dr G V Rao, CEO, Vision 2020: The Right to Sight – India. The lectures and discussions at all the sessions were guided by expert moderators and chairpersons. This list included Dr. Chandrasekar Shetty, Dr. Ajeet Baradwaj, Dr P Vijayalakshmi, Dr. Reena, Ms. Hiral Korani and Mr. Srikanth.

The Resource Persons
The sessions were developed in collaboration with Ms. Lakshmi Shinde, ICEE. The resource persons for this conference included Mr. Srikanth, Mr. Anand, Mr. Kartheek and Mr. ShyamSundar (Senior Optometrists from LV Prasad Eye Institute), MShiralKorani (Consultant Optometrist and Senior Faculty from Lotus College of Optometry) and MrAjeetBaradwaj (President, Indian Optometry Federation) as well as DrIlango (Chief - Low Vision Rehabilitation Centre, Aravind Eye Hospitals). The hands-on workshop for contact lens dispensing was organized by Mr.Kalaiarasan (Contact Lens Clinic, Aravind Eye Hospital, Madurai)

The sessions also included trade presentations – Mr. Krishna from Essilor made a presentation on the latest in progressive lenses and UV protection lenses. Ms.Jeyashri from Bausch & Lomb handled an interactive session on how to dispense multi-focal contact lenses.